

HOME KIT WARRANTY – SOLAR ENERGY KIT

Mprime guarantees, from the START date, against manufacturing or operating defects for a period of 2 years for individual equipment. After that warranty will be covered directly by Manufacturer.

In case of doubt about the start date, the date of purchase of the product, which appears on the purchase invoice, will prevail.

1 The guarantee must be valid under the following conditions:

a) Guarantee during the first two years.

2 The warranty does not cover the following events:

a) Incorrect installation or misuse of the device, not following the User and Installer Instructions Manual.

b) Lack of maintenance or insufficient or inadequate maintenance.

c) Technical intervention on equipment by unauthorized personnel or use of non-original spare parts.

d) Improper transportation or storage, corrosion, abrasion, lack of cleaning, misuse or bad handling, fire, freezing, normal wear and tear or any other cause beyond the equipment function.

e) Malfunction or malfunction of the electrical network or due to anomalies or non-compliance with the standards or installation instructions of the product purchased.

3 This guarantee does not affect the rights of the consumer, as provided by The Consumer Rights Act 2015 on Guarantees for Sale of Consumer Goods and other application regulations.

4 If you wish to make a complaint, please contact the store where you purchased the product. If this proves to be impossible, contact Mprime Solutions, SA; www.mprimesolar.com ; distribution.uk@votalia.com.